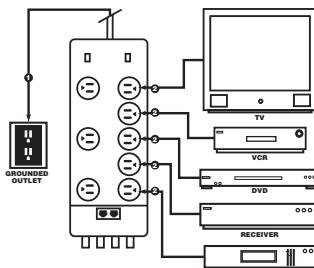




## User's Guide

### Connecting Equipment To Your SpikeMaster Surge Protector

## Power Connections



### Power Connections (All Models)

1. Plug the surge protector into a grounded outlet only.
2. Plug all connected equipment directly into the surge protector.

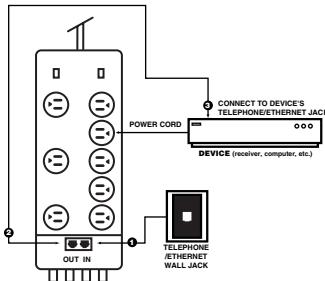
#### CAUTION!

DO NOT connect to an ungrounded outlet. DO NOT use with 2-wire extension cords or adapters. This surge protector is designed for indoor use only. Install the surge protector away from heat emitting appliances such as radiators or heat registers. DO NOT install where excessive moisture is present. DO NOT plug extension cords into the surge protector. Never install electrical or telephone wiring during a lightning storm. DO NOT USE IN DAMP AREAS OR NEAR WATER RELATED APPLICATIONS SUCH AS AQUARIUMS, HOT TUBS, ETC.

## Phone/Fax/Modem/Ethernet

### Phone/Fax/Modem/Ethernet Connections (Some Models)

If your surge protector has phone or ethernet jacks, pass the phone/fax/modem/ethernet connection through the jacks on your surge protector as illustrated on the left. Most equipment damage can be prevented if you connect the Phone/Fax/Modem/Ethernet through the surge protector.



1. Connect the Phone/Fax/Modem/Ethernet line from your wall outlet to the **INPUT** jack on the surge protector.
2. Connect the phone cord/ethernet cable (provided) into the **OUTPUT** jack on the surge protector.
3. Connect the other end of the phone cord/ethernet cable to the Phone/Fax/Modem/Ethernet jack of the device you want to protect.

## Coax Cable Connections

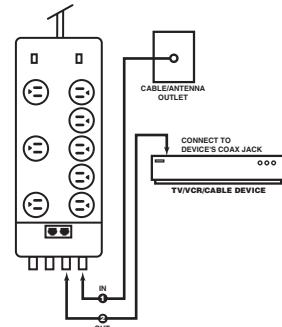
### Coax Cable Connections (Some Models)

If you are using a coax cable and your surge protector has coax jacks, pass the connection through the protected coax jacks on your surge protector. Most TV/VCR damage can be prevented if you connect the coax cable through the surge protector.

1. Connect the Cable/Antenna line from your source to the **INPUT** jack on the surge protector.
2. Connect the coax cable (provided) from the **OUTPUT** jack of the surge protector to the device you want to protect.

### Indicator Lights (Some Models)

- In models with a "protected" light, the light should be on when the power switch is turned on. If this light goes out at any time, it means your surge protector has sacrificed itself to protect your equipment and should be replaced.
- In models with a "grounded" light, the light should be on when the power switch is turned on. If the light does not come on when you turn on the surge protector, you have a ground wiring problem and you should contact an electrician to properly ground the outlet. Connecting your surge protector to an improperly grounded outlet will void all Thomson warranties.
- In models with a power switch light, the light in the power switch lights when the unit is powered on. Your surge protector provides maximum surge protection even if the power switch is in the off position.



## LIMITED LIFETIME PRODUCT WARRANTY

Our company (in the U.S., THOMSON INC. / In Canada, Thomson multimedia Ltd.) will replace this product, regardless of how long you, the original purchaser, own it if found to be defective in materials or workmanship. For a prompt, no charge replacement of equivalent product, return the defective product postage prepaid to the appropriate address.

### In the US:

Product Exchange Center  
11721 Alameda Avenue  
Socorro TX 79927

### In Canada:

Thomson multimedia Ltd.  
6200 Edwards Boulevard  
Mississauga, Ontario Canada  
L5T 2V7

### Limitation Of Warranty

- The warranty stated above is the only warranty applicable to this product. All other warranties, express or implied (including all implied warranties of merchantability or fitness for a particular purpose) are hereby disclaimed. No verbal or written information given by Thomson Inc. (Thomson multimedia Ltd. in Canada), its agents or employees shall create a guarantee or in any way increase the scope of this warranty.
- Repair or replacement as provided under this warranty is the exclusive remedy of the consumer. Thomson Inc. (Thomson multimedia Ltd. in Canada) shall not be liable for incidental or consequential damages resulting from the use or this product or arising out of any breach of any express or implied warranty on this product. This disclaimer of warranties and limited warranty are governed by the laws of the state of Indiana. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose on this product is limited to the applicable warranty period set forth above.

This warranty excludes defects or damage due to misuse, abuse, or neglect. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state/province to province.

## CONNECTED EQUIPMENT GUARANTEE

Your Connected Equipment Guarantee covers the original purchaser for connected equipment damaged by a transient voltage surge/spike ("occurrence") while properly connected through a SpikeMaster (some models) surge protector for the life of the surge protector [See your package for amounts].

Thomson Inc. in the U.S. and Thomson multimedia Ltd. in Canada (both of which are hereafter referred to as "Thomson") will reimburse an amount equal to the fair market value of the damaged equipment or the original purchase price of the equipment, whichever is less, up to the maximum amount set forth for the Connected Equipment Guarantee for your SpikeMaster surge protector.

The fair market value of the equipment shall be the current value of the equipment specified in the most recent edition of the Orion Blue Book by Orion Research Corporation, Roger Rhors Publisher. The cost, if any, of shipping equipment to and from such repair facility and any repair shall be borne solely by the original purchaser.

Thomson reserves the right to inspect the damaged surge protector and the damaged equipment, and the site where damage occurred. All cost of shipping the damaged surge protector and the damaged equipment shall be borne solely by the original purchaser.

### The Connected Equipment Guarantee Is Null And Void If:

- The surge protector and/or the damaged equipment in use during the occurrence is not provided to Thomson for inspection upon Thomson's request.
- If Thomson determines that the surge protector has been improperly installed, altered in any way, tampered with, and that the damage did not result from the occurrence or that no occurrence in fact took place.
- The damaged equipment is covered by a manufacturer's warranty, service contract or insurance. The coverage under the Connected Equipment Guarantee is secondary to any applicable warranties, service contracts and all other insurance.
- Thomson determines the connected equipment was not used under normal operating conditions or in accordance with labels and instructions. The surge protector must be connected directly to the power source and must not be "daisy-chained" together in serial fashion with other powerstrips, UPS, or other surge protectors or power cords.
- If Thomson is not permitted to promptly inspect the site where damage occurred.

### Filing A Claim

To receive service under this Guarantee you must be the original purchaser/user of the product in question. All damage claims must be made within 15 days from the date of the occurrence and must be accompanied by a receipt for the damaged equipment or the Connected Equipment Guarantee is void.

#### To File A Claim:

1. Contact Thomson at 866-884-3807 (U.S.) or 800-471-8813 (Canada) within 15 days of the occurrence.  
Provide the following information:
  - a. Part number of surge protector.
  - b. The equipment that was connected to the surge protector at the time of the occurrence.
  - c. The equipment that was damaged during the occurrence and the extent of the damage.
  - d. The date of the occurrence.
  - e. Where you purchased the surge protector.
  - f. When you purchased the surge protector.
  - g. Copy of the original receipts (for the product and connected equipment).
2. Your Thomson customer service representative will instruct you on how to forward your equipment and surge protector which were in use during the occurrence, your receipts and how to proceed with your claim.

### What The Guarantee Does NOT Cover

- Loss of software, media, stored information or data of any kind.
- Loss of business profits, business interruption or downtime.
- Damage associated with sustained over-voltages, vandalism, theft, normal wear and tear, obsolescence, abuse, misuse, non-authorized alteration or catastrophic events.
- Incidental, indirect, special or consequential damages arising out of the use of this SpikeMaster surge protector, including without limitation all freight, mileage, travel time and insurance charges associated with coverage claims.
- Product purchased, serviced or used outside the United States or Canada.

If you purchased your product outside the United States or Canada, the connected equipment guarantee does not apply.